

kestrel group



risk, continuity and emergency management

KESTREL GROUP specialises in risk management, business continuity, and emergency management, as well as exercise management and evaluation.

We are committed to enhancing the resilience of organisations - helping them prepare so they can function effectively in any crisis situation.

OUR EXPERTISE

We combine our specialist individual skills and knowledge gained from practical experiences to the benefit of all our clients. We identify what organisations need to improve their risk reduction, readiness, response and recovery performance and then put training, support and advice in place to help them achieve this.

Our consultants have practical experience in New Zealand, Australia, Asia, the USA and the South Pacific. Drawing on this experience we have developed unique approaches to enhancing the risk, emergency management, crisis management and business continuity capability for many organisations.

We work with organisations to:

- define current capacity and capability to manage major disruptive events
- improve resilience through planning, training and practical exercises.

Our approach is tailored to suit and can take the form of either a quick overview or comprehensive assessments of crisis capability and overall resilience.

OUR TEAM

Our people are at the forefront of their fields and are experienced in the planning, analysis, project management, and facilitation skills required to help any organisation achieve its goals.

We are experienced in applying risk, crisis management, business continuity and emergency management concepts to a range of industries, corporate and government organisations and agencies.

We have a detailed understanding of the current Civil Defence Emergency Management environment and its interface with other sectors.

WELLINGTON



Dave Brunsdon

Dave draws upon a wide range of experience across the building, infrastructure,

emergency management and research sectors. The majority of his work involves the co-ordination of complex multi-agency projects within and across these sectors, including a number at the interface between earthquake engineering and emergency management.



David Middleton

David joined Kestrel Group in 2010 after stepping down from 17 years as Chief Executive of the Earthquake

Commission (EQC). This role followed a 20 year involvement in the insurance industry. His areas of specialisation are in the financial aspects of recovery following disasters, insurance, public policy and research administration.



Kristin Hoskin

Kristin's technical background is in production risk management. She holds science and

fire engineering degrees. Her areas of emergency management specialisation are egress and evacuation of high-density populations, emergency response plan development, exercise development, workshop facilitation and risk communication. Kristin works with a wide range of organisations on integrating emergency management and business continuity.



Sandra Pedersen

Sandra's experience includes emergency management planning, training and management

of emergency operations staff, and response co-ordination including operational experience in the emergency management and health sectors. She also has considerable experience in preparing and facilitating crisis management exercises, pre-exercise mentoring and development of response plans.



Karen Stephens

Karen has extensive experience in crisis and emergency management both internationally

and in New Zealand, working with major corporations, large Government departments and local government. She specialises in developing crisis management and business continuity methodologies, writing and facilitating major simulation exercises, emergency response plan development and implementation, and risk management and capability analysis.



Gavin Treadgold

Gavin's background is in the field of information systems and management science. The application of

technology in emergency management, particularly in the rapidly developing areas of GIS, is an area of professional and personal interest to Gavin. His areas of specialisation are emergency management planning, exercise management and information technology.



OUR SERVICES

Kestrel Group excels at providing strategic project coordination across the risk, crisis management, business continuity and emergency management spectrum. Specific services we offer include:

- the review and development of crisis management and business continuity capability and arrangements
- the use of information technology in emergency management
- independent reviews of performance in emergency events and major exercises to identify priority areas for improvement
- the review and development of emergency management planning and response arrangements.
- exercise management - project management, scenario development, delivery, evaluation and outcome reporting.

KEY PROJECTS

The projects and natural disaster events that we work on are many and varied. Often we are helping organisations to plan and prepare for crisis or emergency situations. We run practical exercise scenarios to see exactly how they handle realistic situations and to identify what needs improving. We also find ourselves lending our expertise to our clients, local government and central government during actual crisis and emergency events.

Some of the key projects we have been recently involved in include:

Emergency management planning and training

- Facilitating the preparation of new emergency response structure and procedures for the Ministry of Foreign Affairs and Trade.
- Co-ordinating the preparation of CDEM Group Plans in Nelson/Tasman, Northland and Auckland.
- Development and delivery of Group Emergency Operations Centre training manual and specific training modules for the Auckland and Taranaki Civil Defence Emergency Management Groups.

Exercise management and evaluation

- Planning and delivery of a range of short crisis management exercises for a range of individual agencies and key sectors.
- Development of the evaluation framework for the Ministry of Civil Defence and Emergency Management's national civil defence tsunami exercise Tangaroa.
- Strategic advice and detailed planning of Exercise Ruaumoko, a national volcano simulation exercise involving more than 1500 participants from at least 125 organisations across all levels of government and commercial sectors.

Crisis management and business continuity

- Facilitation and support to local authority, central government, government agencies and utility providers' business continuity plans including Wellington City Council, Maritime New Zealand and Transpower.
- Business impact analysis, business continuity and crisis management support and advice to a range of corporates and industries from telecommunications, to heavy industry including Telecom and Fonterra.
- Support and advice to New Plymouth District Council in the development of business continuity plans and response arrangements.
- Training and professional development, in particular mentoring and skills transfer during assignments.



KEY PROJECTS (cont.)

Infrastructure risk management

- Independent review for Orion Energy's of their performance in response to the Canterbury earthquake.
- Facilitating development of new national seismic design standards for the Water sector following the Canterbury earthquake.
- Advising the Ministry of Economic Development on the establishment of pandemic reporting arrangements for the infrastructure sector.
- Risk Profiling for integrated response to road tunnel emergencies in Christchurch and Auckland.

Strategic planning and advice

- Providing assistance to the Department of Building and Housing and EQC to co-ordinate assessment processes and design standards for the repairs and reconstruction of houses following the Canterbury earthquake.
- Assessment of the capacity and capability of Auckland's emergency services and Civil Defence Emergency Management agencies to respond to a disaster impacting the region.
- Enhancement of the disaster management capability of Samoa (for the Government of Samoa with Beca Consultants).

Research and development

- Involved in leadership roles in the Natural Hazards Research Platform.
- Member and Chair of the Industry Steering Committee of the Resilient Organisations research programme led by the University of Canterbury and funded by the Ministry of Science and Innovation.
- Involved in research with Auckland University of Technology (AUT) on business continuity and recovery strategies following the Canterbury earthquake.
- Contributor towards Sahana – an international web-based, open source Disaster Management software solution.

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